

20.3 AUTHORIZATION ERROR MESSAGES

20.3.1 Transaction Authorization System (TAS) Error Messages

Returned on Authorization Requests that begin with “K”.

Terminal Message	Error	Description
Auth Declined	200	Cardholder's bank did not approve transaction.
Call Voice Oper	201	Authorizer needs more information for approval.
Hold - Call	202	Card issuer does not want that card used. Call for further instructions.
Call Voice Oper	203	Authorizer didn't respond within allotted time.
Invalid Card No	204	Account #/mag stripe is invalid.
Invalid Exp Date	205	Expiration date is either incorrect format or prior to today.
Invalid ICA No	206	Invalid International Control Account number.
Invalid ABA No	207	Invalid American Banking Association number.
Invalid PIN No	208	The Personal ID Number for a debit transaction is incorrect.
Invalid Bank MID	209	The Bank Merchant ID is incorrect.
Invalid Term No	210	The merchant ID is not valid or active.
Invalid Amount	211	Amount is either: equal to 0, has no decimal, has decimal in wrong place, or has multiple decimals.
Invalid Tran Fmt	213	The transaction format isn't valid, typically invalid SIC code
Call Voice Oper	214	Authorization center cannot be reached.
Lost/Stolen Card	215	Card has been reported lost or stolen.
Invalid PIN	216	Personal ID code is incorrect.
Over Credit Flr	217	Amount requested exceeds credit limit.
Request Denied	218	Transaction is not valid for this authorizer.
Not Online to XX	220	Fatal communications error.
Card Not on File	240	Retail Issued account number does not exist
CVC2/CID Error	248	CVC2 or CID data entered is not correct for the card.
Invalid Term ID	300	First 2 digits of MID not equal to F. or K.
Invalid Exp Date	301	Two digit month not between 01 and 12.
Card Expired	302	Card date prior to system date.
Amount Entry Err	303	Amount length not between 3 and 8 digits.
Amount Entry Err	304	Amount either has no decimal, more than one, or it is positioned incorrectly.
Amount Entry Err	305	Amount contains non-numeric characters.
Invalid Card	306	Account #/mag stripe contains non-numeric characters.
Invalid Card	307	Account #/mag stripe is less than 5 char long.
Invalid Card	308	Account #/mag stripe does not pass MOD 10 check.
Invalid Term ID	309	Terminal ID not found in terminal file.
Invalid Card	310	Account #/mag stripe is incorrect length.
Call Center	311	Host couldn't read terminal file within specified time.
Invalid Card	312	Account # can't be found in BIN table.
Invalid Store	313	12 digit merchant/store # not found in file.
Call Center	314	Host couldn't read store file within specified time.
Inv Tran Code	315	Tran Code not supported for that card type.
Invalid Card	317	Discover not set up for draft capture or no subscriber #.
Invalid Card Length	318	Length does not match routing table specification.
Invalid Amount	319	Transaction amount all zeroes.
Invalid Format	320	Missing field separator or ETX.
Inv/Mssng Auth Code	321	Authorization code is missing or incorrect on a prior sale.
Inv Industry Data	322	Industry specific data is incorrect.
Invalid Trans Class	323	Transaction class is not "F" financial.

Transaction Authorization System (TAS) Error Messages (cont.)

Terminal Message	Error	Description
Invalid MSDI	324	Market specific data indicator is not H, A, F or P.
Invalid Duration	325	Duration is not 01-99
Inv Pref Cust Ind	326	Preferred customer indicator is not Y or N.
Inv Card Type/Revers	327	A Partial Reversal was attempted for a non-Visa card.
Inv Industry Incrmtl	328	An incremental authorization was attempted for an industry other than Lodging or Auto Rental.
Inv Industry Reversl	329	An reversal authorization was attempted for an industry other than Lodging, Auto Rental or MO/PO.
PSRF Rec Not Found	330	An Incremental or Reversal authorization was attempted against a transaction that did not qualify for PSIRF.
Inv Folio No/Hotel	331	Folio number is not a 6 digit numeric field.
Inv Charge Des/Hotel	332	Charge descriptor field is not 2 digit numeric.
Inv Industry/No Show	333	A No Show transaction was attempted for an industry other than lodging or auto rental
Inv Card Type/Market	334	Market specific data is present for other than Visa card.
Invalid Vehicle No	335	Vehicle number is not 5 digit numeric field.
Invalid Odometer No	336	Odometer field is not 6 digit numeric.
Invalid Driver No	337	Driver number is not 6 digit numeric or 4 digit with 2 leading spaces.
Inv/Mssng MO/TO No	338	Order number is missing or contains invalid data.
Inv Comb SIC/MO/TO	339	Invalid "Transaction Type" indicator for a mail order only SIC code under industry specific data.
Reversal Auth Exists	340	A second reversal authorization was attempted, only one is permitted.
Inv Amount/Reversal	341	Reversal amount is invalid or greater than original authorization amount.
Inv PIN Capability	342	PIN capability field contains invalid data.
Inv Auth Char Ind	343	Auth Characteristics Indicator field contains invalid data.
Trans ID Not Numeric	344	Transaction ID field contains non-numeric data.
Trans ID Not Match	345	Transaction ID does not match original authorization.
Inv BankNet Ref No	346	BankNet reference number contains invalid data or does not match original authorization.
Duration > 99 Days	347	Duration field greater than 99.
MSDI Not Match CPS	348	Market specific data indicator does not match CPS type.
Ind Cd Not Match CPS	349	Industry code does not match custom payment service type.
Inc/Rev Not Manual	350	Incremental or reversal auths must be manually entered.
Prem Not Allowed	353	Must use a special SIC code to accept Premier MC cards
Card/Store Invalid	357	Retail Issued account number not valid for that Store number.
Amex Not Allowed	358	Amex capture not equal to C, A or P or SE# missing.
Diners Not Allowed	359	Diners capture not equal to C or D.
Car Blnc Not Allowed	360	Carte Blanche capture is not equal to C or D.
JCB Not Allowed	361	JCB capture is not equal to C or D.
Invalid EC Data	362	Invalid Electronic Commerce Data
Call Voice Oper	602	Authorization center cannot be reached.
Client Not Found	999	Client identifier field is not on system.